

# Screen Recovery Procedure

## 1.1 Background

Very occasionally, and typically only when no display is connected either to the DVI or to the VGA port at start-up, the Intel chip set used in some versions of our 1RU XR, TQ, LAB and PQA systems can revert to its default flat-panel mode (which is not supported by the system hardware). Once this has happened, any monitor that is connected to the system will have a blank display (even after a hard reset) and overall, the system will appear faulty.

## 1.1 Recovery Procedure

The system can be recovered as follows:

1. Switch the system on and allow time for the operating system to load.
2. *If the monitor is connected to the VGA port*, press Ctrl + Alt + F1: this forces the system to switch on the VGA output.  
*If the monitor is connected to the DVI port*, press Ctrl + Alt + F4: this forces the system to switch on the DVI output.

You should now see a display.

3. Press Ctrl + Alt + F12. This displays the Graphics Driver Properties window.



4. Use the **Multiple Displays** page of this window to enable **Clone Displays** and select **Apply**. The system should then return to normal use.